

# Development of a new program in Advanced Data Analytics in Business

Quality control and monitoring

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# Quality assurance



1. Defining plan for project quality control
2. Defining metrics for ADA
3. Internal project control and monitoring
4. External evaluation

## Year One

1. Defining plan for project quality control (12 weeks, M1-M3, ongoing)
2. Internal project control and monitoring (12 weeks, M4/8/12)

## Year Two

1. Defining metrics for ADA (12 weeks, M1-M3)
2. Internal project control and monitoring (12 weeks)
3. External evaluation (8 weeks)

## Year Three

1. Internal project control and monitoring (16 weeks)
2. External evaluation (12 weeks)

# Quality Expectations

- Quality of the project implementation
- Quality of project deliverables
  - Quality of document based deliverables (templates)
  - Quality of ADA events
  - Quality of promotional materials
  - Quality of websites and other electronic tools
- Quality of Project Management

## Internal monitoring

- Project Quality Assurance Strategy
- Quality responsibilities
- Quality feedback by the target groups
- Project Risk Management

## External monitoring

External monitoring is based on deliverable achievement - there are three types in general:

- Preventive (in the first project year)
- Advisory (after the first project year)
- Control (after the end of project – sustainability check).